

**AN ORDINANCE AMENDING SECTION 700.130 TERMINATION AND RECONNECTION OF UTILITY SERVICES OF THE CODE OF THE CITY OF HOLLISTER, MISSOURI.**

**BE IT ORDAINED BY THE BOARD OF ALDERMEN OF THE CITY OF HOLLISTER, MISSOURI AS FOLLOWS:**

**Section 700.120 Generally.**

3. Any person who does not pay their utility service charges by the fifteenth (15th) of the month shall be assessed a ten percent (10%) penalty, and in every case where such bill is not paid by the fifth (5th) of the following month, the water shall be turned off and a charge of forty five dollars (\$45.00) for disconnection and reconnection of said water and all arrearages must be paid before the water will be turned on again. If the service is turned on after normal business hours (Monday through Friday, 8:00 A.M. to 5:00 P.M.), the fee increases to fifty-seven dollars fifty cents (\$57.50).

**Section 700.130 Termination and Reconnection of Utility Services.**

- A. Any or all utility services may be discontinued without notice to the customer, for the following reasons:
  1. For failure to pay utility service charges.
  2. Upon the discovery of any unauthorized connections or diversions of utility service beyond any meter.
- B. Any or all utility services which have been disconnected due to violations listed in Section A, above, shall not be reconnected after 7:00 p.m. on the initial day of disconnection. Reconections will begin at 8:00 a.m. the following morning.

**Section 700.145 Hardship Cases.**

Any person who, by reason of financial or other hardship, is unable to pay any utility bill prior to the termination date, may be granted by the City Clerk such additional period as the Clerk may deem appropriate in which to pay his/her delinquent account, provided that the Clerk may not grant to any customer the right to pay a utility bill past the date when the next month's utility bill would be presented to said customer, unless a payment plan agreement has been issued.

**READ THIS FIRST AND SECOND TIME AND PASSED BY THE BOARD OF ALDERMEN OF THE CITY OF HOLLISTER, MISSOURI THIS 20<sup>TH</sup> DAY OF APRIL, 2023.**

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**Lamar Patton, Mayor**

**ATTEST:**

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**Bridget Epps, City Clerk**

**STAFF REPORT**  
Prepared by Bridget Epps

TO: Rick Ziegenfuss, City Administrator

DATE: April 4, 2023

SUBJECT: Amending Section 700.130 Termination and Reconnection of Utility Services

Information: The staff recommends amending section 700.130 Termination and Reconnection of Utility Services.

Staff is recommending amendment to section 700.130 to clarify times for reconnection of shut off day.

Deleted wording is shown in ~~strike through~~-print and added wording is in **bold underlined** print.

Staff recommends approval of this change.

**Section 700.120 Generally.**

[CC 1983 §110.100; Ord. No. 407 §110.100, 8-2-1990; Ord. No. 94-51 §4, 10-20-1994; Ord. No. 00-16, 8-17-2000; Ord. No. 06-06, 3-2-2006; Ord. No. 08-35, 9-18-2008]

- 3.** Any person who does not pay their utility service charges by the fifteenth (15th) of the month shall be assessed a ten percent (10%) penalty, and in every case where such bill is not paid by the fifth (5th) of the following month, the water shall be turned off and a charge of forty-five dollars (\$45.00) for disconnection and reconnection of said water and all arrearages must be paid before the water will be turned on again. If the service is turned on after normal business hours (Monday through Friday, 8:00 A.M. to 5:00 P.M.), the fee increases to fifty-seven dollars fifty cents (\$57.50).

[Ord. No. 17-09, 2-16-2017]

**Section 700.130 Termination and Reconnection of Utility Services.**

[CC 1983 §110.110; Ord. No. 407 §110.110, 8-2-1990]

- A.** Any or all utility services may be discontinued without notice to the customer, for the following reasons:
- 1.** For failure to pay utility service charges.
  - 2.** Upon the discovery of any unauthorized connections or diversions of utility service beyond any meter.

**B. Any or all utility services which have been disconnected due to violations listed in Section A, above, shall not be reconnected after 7:00 p.m. on the initial day of disconnection. Reconnections will begin at 8:00 a.m. the following morning.**

Section 700.145 **Hardship Cases.**

[CC 1983 §110.130; Ord. No. 407 §110.130, 8-2-1990]

Any person who, by reason of financial or other hardship, is unable to pay any utility bill prior to the termination date, may be granted by the City Clerk such additional period as the Clerk may deem appropriate in which to pay his/her delinquent account, provided that the Clerk may not grant to any customer the right to pay a utility bill past the date when the next month's utility bill would be presented to said customer, unless a payment plan agreement has been issued.